

# Sedex Members Ethical Trade Audit Report



SMETA	Sedex Audit Reference: 2019TRZAA406231371	Sedex Members Ethical Trade
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		1	Audit D	etails			
Sedex Company Reference: (only available on Sedex System)	ZC: 1027292		Sedex Site Reference: (only available on Sedex System)		ZS: 10	000835	
Business name (Company name):	BRAVO TEKTIL ITHALAT IHACAT SAN.VE TIC.LTD.S				/E TIC.LTD.ST	ſI	
Site name:	BRAVO TEKTIL ITHAL/	RAVO TEKTIL ITHALAT IHACAT SAN.VE TIC.LTD.STI					
Site address: (Please include full address)	YARIMBURGAZ MAH.CUMHURIYET CAD.FILIZ SOKAK NO:56 KUCUKCEKMECE / ISTANBUL		Coun	ountry:		TURKI	EY
Site contact and job title:	BIRSEN SAHINBAS – A	4CC	COUNTI	ng ri	ESPONSIBLE		
Site phone:	0090 212 592 56 40		Site e-	-mail:		muho	asebe@bravotekstil.net
SMETA Audit Pillars:	∑ Labour Standards		Health fety	&	⊠ Environi	ment	Business Ethics
Date of Audit:	21/02/2019						
Audit Comp	oany Name & Logo:				_	_	
C	22			1		-	Owner (payee): HALAT IHACAT SAN.VE



## TIC.LTD.STI

	Audit Conducted By								
Commercial		Purchaser		Retailer					
Brand owner		NGO		Trade Union					
Multi– stakeholder			Combined Audit (	select all that appl	у)				



## **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.0 April 2017 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### 4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Date: 21/02/2019

## **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. NONE different sample size): Auditor Team (s) (please list all including all interviewers): SIBEL BALCI Lead auditor: SIBFL BALCI Team auditor: Interviewers: SIBEL BALCI SIBFL BALCI Report writer: Report reviewer: Audit Company Report Reference: RBS19-208 Date of declaration: 28/02/2019

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post-audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

Report reference: RBS19-208 Date: 21/02/2019 Audit company: SGS TURKEY Sedexglobal.com

## **Non-Compliance Table**

to the	Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non–Conformity (Only check box when there is a non–conformity, and only in the box/es where the non–conformity can be found)				d the nu ues by l		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	<u>Universal Rights covering UNGP</u>								• None
ОВ	Management systems and code implementation								• None
1.	Freely chosen Employment								• None
2	Freedom of Association								None
3	Safety and Hygienic Conditions					2			<ul> <li>There was no automatic extinguishing systems for hood in the kitchen.</li> <li>It was noted that the height of 1 of 2 emergency exit doors at lunch was under 200 cm</li> </ul>
4	Child Labour								• None
5	Living Wages and Benefits							2	None
6	Working Hours								None
7	<u>Discrimination</u>								None



8	Regular Employment			1			<ul> <li>According to the total number of employees, the company didn't have enough handicapped worker.( There was only one handicapped worker.)</li> </ul>
8A	Sub-Contracting and Homeworking						• None
9	Harsh or Inhumane Treatment						• None
10A	Entitlement to Work						• None
10B2	Environment 2-Pillar						• None
10B4	Environment 4–Pillar			N/A	N/A	N/A	• N/A
10C	Business Ethics			N/A	N/A	N/A	• N/A

## General observations and summary of the site:

- The company is a manufacturer of knitted outwear for both
- BIRSEN SAHINBAS ACCOUNTING RESPONSIBLE was responsible to ensure that the company's implementations in compliance with ETI Base Code
- There were totally 105 employees including 26 white collared employees onsite.
- $\bullet$  There was no migrant employee in the company.
- The youngest worker was 21 years old.
- There was no trade union in the company.
- There were 2 worker representatives in the company.
- There were 10 male and 16 female workers in management and among supervisors.
- Peak seasons are; From March to August
- 10 workers were sampled for interviews. 6 individual and 1 group interview (4 workers at once ) were conducted with 5 male and 5 female workers)
- No specific compliant was raised during worker interviews. Workers were aware of grievance systems.
- 10 employees' time records were reviewed for the last 12 months as per SMETA Guidance.
- All employees were paid at least legal minimum wage.

\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



## **Site Details**

	Site Details						
A: Company Name:	BRAVO TEKTIL ITHA	LAT IHACAT S	AN.VE TIC.LTI	D.STI			
B: Site name:	BRAVO TEKTIL ITHA	BRAVO TEKTIL ITHALAT IHACAT SAN.VE TIC.LTD.STI					
C: GPS location: (if available)	GPS Address: 41 03 28 45 18.		Latitude: 4 Longitude:				
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Workplace opening and operating permit number and date: 212176 and 17/01/2019. (Temporary licence)						
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc.	Knitted outwear for both genders and kids.						
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)							
	Production Building no	Description		Remark, if any			
	Floor -3	Another co	mpany	Totally isolated and taken out of the audit scope			
	Floor - 2	Another co	mpany	Totally isolated and taken out of the audit scope			
	Floor -1	Another co	mpany	Totally isolated and taken out of the audit scope			
	Entrance	Another co	mpany	Totally isolated and taken out of the audit scope			
	Floor 1	Cutting sec section,ironi section,offic lavatory	in&packing	None			
	Floor 2	Lunch hall, changing room, lavatory		None			
	Is this a shared building?	Yes	,	Audited company was totally isolated from other companies.			

	Therefore other companies were taken out of the audit scope.
	BRAVO TEKTIL ITHALAT IHACAT SAN.VE TIC.LTD.STI was established in 1998 as a manufacturer of knitted outwear for both genders. The company moved to current address in 2012
	Total closed area occupied by the company is about 2100 square meters.
	There were cutting, sewing, ironing&packing processes in the company. Printing and embroidery processes was outsourced.
	Main product: Knitted outwear for both genders and kids
	Population layout: Administration: 10 male, 16 female Production: 35 male, 44 female
	Total workforce also includes: Handicapped worker : 1
	Regular weekly working hours was arranged as follows: From 08:00 to 18:30 (including 20'x2 tea breaks and 50 minutes lunch break) x 5 days= 45 hours/week
	Time recording system: Digital fingerprint activated computer database system
	Payment day: 10 <sup>th</sup> of each month via bank.
	Visible structural integrity issues (large cracks) observed?  ☐ Yes
	<ul> <li>No</li> <li>Details: No visible structural integrity issue was observed.</li> <li>Does the site have a structural engineer evaluation?</li> </ul>
	⊠ Yes
	No Please give details: The company had a building structure construction permit that ensures the building had the seismic design in terms of architectural science
G: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower

Date: 21/02/2019

	Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	From March to August
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	There were cutting, sewing, ironing&packing processes in the company. Printing and embroidery processes was outsourced  Basic machine list can be listed below;  1- Single needle stitching machine: 16  2- Over-lock machine: 17  3- Cover stitch machine: 9  4- Yarn transfer machine: 1  5- Yarn cleaning machine: 2  6- Presses: 10  7- Thread clipping machine: 4
J: What form of worker representation / union is there on site?	☐ Union (name) ☑ Worker Committee ☑ Other (Open door policy, complaint boxes) ☐ None
K: Is there any night production work at the site?	☐ Yes ☐ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No If yes approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No If Yes approx. % of workers
N: Were all site provided accommodation buildings included in this audit	Yes No (N/A) If No, please give details

Audit Parameters								
A: Time in and time out	Day 1 Time in: 09:00 Day 2 Time in: Day 3 Time in: Day 3 Time out Day 3 Time out							
B: Number of auditor days used:	1 (1 Auditor+ 1 Observer)x 1 day							
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other  If other, please define							
D: Was the audit announced?	☐ Announced ☐ Semi – announced: Window detail: 4 weeks ☐ Unannounced							
E: Was the Sedex SAQ available for review?	☐ Yes ☑ No If No, why not							
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If <b>Yes</b> , please capture detail in appropriate audit by clause							
G: Who signed and agreed CAPR (Name and job title)	BIRSEN SAHINBAS – ACCOUNTING RESPONSIBLE							
H: Is further information available (If yes please contact audit company for details)	☐ Yes ☐ No							
I: Previous audit date:	05/02/2018							
J: Previous audit type:	PARTIAL OTHER H&S SEC	CTION'S NON COMPLI	ANCE VERIFICATION					
K: Were any previous audits reviewed for this audit								
Audit attendance	Management	Worker Representativ	ves .					
		Worker Committee representatives	Union representatives					
A: Present at the opening meeting?	⊠ Yes □ No	☐ Yes	☐ Yes ☐ No (N/A)					
B: Present at the audit?	⊠ Yes □ No	∑ Yes ☐ No	☐ Yes ☐ No (N/A)					

C: Present at the closing meeting?	⊠ Yes □	□No	Yes	⊠ No	☐ Yes ☐ No (N/A)
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	There were 2 representative		•		. One worker er interview process.
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	There was no	unionisc	ation activ	vity in the co	mpany.

## **Worker Analysis**

"

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity

Worker Analysis									
	Local				Migrant*		Total		
	Permanen <del>t</del>	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Total	
Worker numbers – Male	35 Production+10 Administrative							45	
Worker numbers – female	44 Production+16 Administrative							60	
Total	105							105	
Number of Workers interviewed – male	5							5	
Number of Workers interviewed – female	5							5	
Total – interviewed sample size	10							10	

A: Nationality of Management	Turkish
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B: Nationality of workers Please add more rows as applicable	Countries: Country 1: Country 2: Country 3:		
C: For the majority nationality of workers:	Nationality 2 ap	prox % total	workforce workforce100 workforce
D: Worker remuneration (management information)	100% ho	ed workers paid y paid ponthly paid	
Worker Interview Summary			
A: Were workers aware of the audit?		∑ Yes ☐ No	
B: Were workers aware of the code?		∑ Yes □ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)		1 (4 worker	s at once)
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)		Male: 3	Female: 3
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment		∑ Yes ☐ No If no, pleas	e give details
F: Interviews were done in private and the of the interview process was communicate workers?	•	⊠ Yes □ No	

G: In general, what was the attitude of the workers towards their workplace?	<ul><li>☐ Favourable</li><li>☐ Non-favourable</li><li>☐ Indifferent</li></ul>	
H: What was the most common worker complaint?	None	
I: What did the workers like the most about working at this site?	Payment on time, friendly environment	
J: Any additional comment(s) regarding interviews:	None	
K: Attitude of workers to hours worked:	No complaint was raised regarding working hours	
L. Is there any worker survey information available?		
☐ Yes ☐ No If yes, please give details:		
M: Attitude of workers: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk		
There were totally 105 workers including 26 administrative workers onsite.		
10 workers were selected for interviews randomly or according to their age, physically appearance, health care reports, sections or personal file records. 6 individual and 1 group interview (4 workers at once) were conducted confidentially in an isolated meeting room. Their thoughts were asked about the workplace and working conditions.		
Interviewed workers informed their pleasure about free lunch and transportation, friendship and providing social insurance in the facility. No negative feedback was raised.		
N: Attitude of worker's committee/union reps: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk		
Sampled worker representative stated that workers have no complaints about their social benefits and working environment. Representative stated that they perform meetings with management as a committee on monthly basis to raise the complaints of the workers to management anonymously. No other compliant was raised.		
O: Attitude of managers: (Include attitude to audit, and audit process. Both positive and negative information should be included)		
Upon arrival auditor was greeted by BIRSEN SAHINBAS – ACCOUNTING RESPONSIBLE The company		

## **Audit Results by Clause**

### **OA: Universal Rights covering UNGP**

(Click here to return to NC-table)

#### 0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: Human rights policy of the company was established.

BIRSEN SAHINBAS – ACCOUNTING RESPONSIBLE was assigned for implementing standards concerning human rights.

Confidential grievance system in place in order to raise the complaints regarding human rights issues.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Policies, commitment letters, appointment letters and grievance mechanism were reviewed.

Any other comments: None

A: Policy statement that expresses commitment to respect human rights?	Yes No Please give details: Human rights policy of the company was reviewed.
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	<ul><li>☐ Yes</li><li>☐ No</li><li>Please give details:</li><li>Name: BIRSEN SAHINBAS</li></ul>

	Job title: ACCOUNTING RESI	PONSIBLE
C: Does the businesses have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No Please give details: Confide place in order to raise the c human rights issues.	- · · · · · · · · · · · · · · · · · · ·
D: Does grievance mechanism meet with UNGP requirement of e.g. (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)?	Yes No  If no, please give details: It was the grievance mechanism was worker, transparent, legitime view it meets the UNGP required.	vas accessible to any ate and from this point of
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No Please give details: All docu (such as ID copies etc.) were conditions by the accounta The company respects data	e kept under controlled int staff of the company.
Findings : NONE		
Finding: Observation  Company NC  Objective evidence observed: N/A  Description of observation: NONE  Local law or ETI/Additional elements / customer specific requirement: NONE		
Comments: NONE		
Good examples observed: NONE		
Description of Good Example (GE): NONE		Objective Evidence Observed: N/A

## **Measuring Workplace Impact**

Workplace Impact		
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	Last year: 2018 5 %	This year: 2019 1,5%
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	1,5	
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year) / 2]  * number available workdays in the year	Last year: 2018 5 %	This year: 2019 1,5%
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	1,5 %	
E: Are accidents recorded?	Yes No Please describe: Job related accident report draft tasks were available. However no accident was occurred yet.	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	Last year: 2018 NONE	This year: 2019 NONE
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:  [(Number of work related accidents and injuries * 100) / Number of total workers]	NONE	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	Last year: 2018 NONE	This year: 2019 NONE
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	6 months 0% workers	12 months 0% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	6 months 0% workers	12 months % workers

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### **OB: Management system and Code Implementation**

(click here to return to NC Table)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

ETI Base Code was posted on notice board.

Facility has appointed a senior member of management who is responsible for compliance with this code.

Facility has communicated this code to all employees and suppliers.

Workplace opening and operating permit was available and covers all areas.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Confirmed with management interview, document review and facility tour.

Any other comments: NONE

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No Please describe: It was confirmed with management interview.	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe: Social compliance policies (such as prohibiting forced labour, child labour, discrimination, harassment and abuse etc.) of the company were reviewed.	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Social compliance policies were posted on notice board.	
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	<ul><li>         ∑ Yes</li><li>         □ No</li><li>         Please describe: Training records were available.     </li></ul>	

E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No Please describe: Training records were reviewed. All employees were informed regarding social compliance policies at the beginning of recruitment and periodically.
F; Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	Yes No Please describe: The company was not certified to any internationally recognised system.
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No Please describe: The company has well designed HR department.
H: Is there a senior person /manager responsible for implementation of the code	Yes No Please describe: BIRSEN SAHINBAS – ACCOUNTING RESPONSIBLE was in charge to manage for implementation of the Code.
I: Is there a policy to ensure all worker information is confidential	Yes No Please describe: All documents of employees (such as ID copies etc.) were kept under controlled conditions by the accountant staff of the company. The company respects data privacy.
J: Is there an effective procedure to ensure confidential information is kept confidential	Yes No Please describe: All documents of employees (such as ID copies etc.) were kept under controlled conditions by the accountant staff of the company. The company respects data privacy.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No Details: Internal assessments were conducted to evaluate policy and procedure effectiveness.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No Details: Corrective and preventative action process was in place.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No Details: The company sends a copy of ETI Base Code to its suppliers.

Land rights		
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No Details: The company has workplace opening and operating permit.	
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No Details: Owner of the co conduct legal due dilig apply national laws and land title.	_
P: Does the site have a written policy and procedures specific to land rights.  If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No If yes, how does the corcompany building was which has the legal lanowner. The company permit as well.	d title belongs to the
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Details: The previous ow by the current land owr owner is also the owner	
R. Does the Facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No (N/A) Details:	
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	Yes No Details: Confirmed duri	ng the audit.
Non–compliance: NONE		
1. Description of non–compliance: NONE		Objective evidence
<ul><li>□ NC against ETI/Additional Elements</li><li>□ NC against customer code:</li></ul>	ainst Local Law	observed: N/A
Local law and/or ETI requirement: NONE		
Recommended corrective action: NONE		

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Observation: NONE	
Description of observation: NONE	Objective evidence observed: N/A
Local law or ETI requirement: NONE	0.000,7000,771
Comments: NONE	

Good Examples observed: NONE	
Description of Good Example (GE): NONE	Objective evidence observed: N/A

### 1: Freely Chosen Employment

(Click here to return to NC-table)

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current systems:**

Employment is freely chosen.

No guards present during working hours.

Movement of employees at the facility is not prohibited or limited.

Employees have free access to toilets and drinkable water.

Overtimes are always performed on voluntary basis.

The factory does not require deposit or withhold employees' ID cards.

The factory does not limit the employees' freedom.

There is no forced, bonded or involuntary prison labour.

Employees are free to leave their employer after reasonable notice.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Confirmed with management and employee interviews and facility tour. Labour contracts, company rules and disciplinary rules were reviewed.

Any other comments: None

A: Is there any evidence of	∐ Yes
retention of original documents,	☑ No
e.g. passports/ID's	If Yes please give details and category of workers affected: N/A

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□ Yes B: Is there any evidence of a loan ⊠ No scheme in operation If yes please give details and category of worker affected: N/A C: Is there any evidence of Yes retention of wages /deposits  $\square$  No If yes please give details and category of worker affected: N/A ☐ Yes D: Are there any restrictions on ⊠ No workers' freedom to terminate employment? Please describe finding: N/A E: If any part of the business is UK Yes Yes П№ based or registered there & has a turnover over £36m, is there is a published 'modern day slavery Please describe finding: N/A statement. Not applicable 7 Yes G: Is there evidence of any restrictions on workers' freedoms ⊠ No to leave the site at the end of the Please describe finding: N/A work day? H: Does the site understand the  $\boxtimes$  Yes risks of forced / trafficked / No bonded labour in its supply chain If yes please give details and category of workers affected: The company sends ETI Base Code to its supply chain. ☐ Not applicable

I: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No Please describe finding: The company sends supply chain and suppliers were visited occuprevent forced / trafficked labour issues.	
Non-compliance: NONE		
1. Description of non-compliance: NONE  NC against ETI NC against Local Law: NC against customer code:		Objective evidence observed: N/A
Local law and/or ETI requirement: NONE		
Recommended corrective action: N		

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Observation: NONE	
Description of observation: NONE	Objective evidence observed: N/A
Local law or ETI requirement: NONE	observed. N/A
Comments: NONE	

Good Examples observed: NONE	
Description of Good Example (GE): NONE	Objective evidence observed: N/A

#### 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to NC-table) (Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to baraain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current systems:**

There were complaint boxes onsite. Open door policy effectively works.

There were 2 freely elected worker representatives.

Worker representative election was performed on 29/09/2017

Employees feel free to join trade union as per interviews.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Confirmed with management and employee interviews. Complaint box records, worker representative election and meeting records are reviewed.

Any other comments: None

A: What form of worker representation/union is there on site?	☐ Union (name) ☑ Worker Committee ☑ Other (Open door policy and compliant boxes) ☐ None		
B: Is it a legal requirement to have a union?	☐ Yes ☑ No		
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No		
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	<ul> <li>Yes</li> <li>No</li> <li>Describe: Open door policy and compliant box systems were in place to ensure effective worker/management communication.</li> <li>Is there evidence of free elections?</li> <li>Yes (N/A)</li> <li>No</li> </ul>		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No Details: It was confirmed with worker representative interview that worker representative is free to perform meetings with employees. Adequate facilities were provided by the management.		
F: Name of union and union representative, if applicable:	There was no unionisation activity in the company.	Is there evidence of free elections?  Yes No N/A	
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	There were 2 freely elected worker representatives onsite	Is there evidence of free elections?  Yes No N/A	
H: Are all workers aware of who their representatives are?	⊠ Yes □ No		
I: Were worker representatives freely elected?	∑ Yes ☐ No	Date of last election: 29/09/2017	
J: Do workers know what topics can be raised with their representatives?	∑ Yes ☐ No		
K: Were worker representatives/union representatives interviewed?	Yes No If <b>Yes</b> , please state how many: 1		
L: Please describe any evidence that union/worker's committee is effective?  Specify date of last meeting; topics covered; how minutes were communicated etc.	The last meeting between worker representative and management was performed in February 2019. Grievances of employees were discussed.		



M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ☒ No		
If <b>Yes</b> , what percentage by trade Union/worker representation	N/A% workers covered by Union CBA		% workers covered by r rep CBA
If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?	Yes No (N/A)		
	Non-compliance: NONE		
			ojective evidence served: N/A
□ NC against ETI □ NC against Local Law □ NC against customer code:			served. N/A
Local law and/or ETI requirement: NONE			
Recommended corrective action: NONE			
	Observation: NONE		
Description of observation: NONE			Objective evidence observed: N/A
Local law or ETI requirement: NONE			observed. N/A
Comments: NONE			
Good Examples observed: NONE			
Description of Good Example (GE): NONE		Objective evidence observed: N/A	

### 3: Working Conditions are Safe and Hygienic

(Click here to return to NC-table) (Click here to return to Key Information)

#### ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be
- repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

The company has jobsite doctor and H&S Specialist.

The last health and safety committee meeting was performed on 19/02/2019

The last periodical inspection of the steam boiler was performed on 24/12/2018

The last periodical inspection of the compressor was performed on 24/12/2018

The last periodical inspection of the freight lift was performed on 03/12/2018

The last electricity grounding test was performed on 15/01/2019

The last electricity infrastructure installation inspection was performed on 15/01/2019

The last drinking water analysis was performed on 28/01/2019

There were 6 first aid certificated employees in the company

The last occupational health and safety training was performed on 18/02/2019

The last firefighting and evacuation drill was performed on 28/01/2019

Firefighting equipments were controlled in November 2018

Job related accidents were recorded.

Hygiene training certificates were obtained for all employees who contact with food.

Emergency preparedness plan was conducted on 19/02/2018

Risk analysis was conducted in September 2018

MSDS of chemicals used in facility were available in production and usage areas.

Indoor working environment condition measurements (noise, illumination, dust, VOC, thermal comfort, vibration) were conducted in February 2014

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Periodical inspection records of pressured equipments, health check reports, H&S training records, drinking water analysis records, risk analysis record, first aid trained workers' certificates, fire equipment control records etc. were reviewed.

Any other comments: None

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose	⊠ Yes
	□No
and are these communicated to workers?	Details: Health and safety policy was prepared and communicated to all workers. There was an occupational health and safety specialist of the company. The last occupational health and safety committee meeting was performed on 19/02/2019
Pr Are the policies included in workers!	⊠ Yes
B: Are the policies included in workers' manuals?	□No
	Details: H&S rules and procedures of the company were distributed to whole workforce in a documented way.
C: Are there any structural additions	Yes
without required permits/inspections	⊠ No
(e.g. floors added)?	Details: Workplace opening and operating permit covers all areas.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	☐ No Details: Visitors were informed on H&S and provided required personal protective equipment.
E: Is a medical room or medical facility	⊠ Yes
provided for workers?	No
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	Details: There was an infirmary in the company which meets legal requirements.
F: Is there a doctor or nurse on site or	
there is easy access to first aider/trained medical aid?	□No
	Details: There were jobsite doctor and 6 first aid certificated employees onsite.
G: Where the facility provides worker	⊠ Yes
transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	☐ No Details: The company works with professional transportation company.

	<del>-</del>		
	Yes (N/A)		
H: Is secure personal storage space	∏ No		
provided for workers in their living space and is it fit for purpose?			
	Details: There was no dormitory in the	company.	
	⊠ Yes	,	
I: Are H&S Risk assessments conducted			
(including evaluating the arrangements for workers doing overtime e.g. driving	□No		
after a long shift) and are there controls	Details: Risk assessment was performe	d in September 2018 and	
to reduce identified risk?	reviewed periodically by an external (		
	⊠ Yes		
J: Is the site meeting its legal obligations			
on environmental requirements including required permits for use and	□No		
disposal of natural resources?	Please give details: Environmental imp	act assessment	
	exception decision letter was reviewe	d. (Document number	
	and date: 42756616 and 17/03/2017)		
	⊠ Yes		
K: Is the site meeting its customer			
requirements on environmental standards, including the use of banned	□No		
chemicals?	Please describe: There was no banne	d chemical in the	
	company		
	Non-compliance: 1		
1. Description of non–compliance: There	was no automatic extinauishina	Objective evidence	
systems for hood in the kitchen.		observed:	
-	ocal Law 🔲 NC against customer	Site tour and	
code:		Management Declaration	
Local law and/or ETI requirement: In acco	-		
Protection Of Buildings Against Fire (19.12.2007), art 57 (1) Except from			
residential buildings, it is essential to install automatic extinguishing systems for kitchens and hoods that serve more than 100 people, and gas detection, gas			
cutting and warning installations according to the characteristics of the gas			
used in the quarries.			
Pocommonded corrective action: His ros	commanded that automatic		
<b>Recommended corrective action:</b> It is recextinguishing system should be installed.	commended mai automatic		
caming system should be mardiled.			

should be at least 200 cm.

	Non-co	mpliance: 2	
1. Description of non-compliance: It was noted that the height of 1 of 2 emergency exit doors at lunch was under 200 cm.		Objective evidence observed: Site tour and	
☐ NC against ETI code:	NC against Local Law	□ NC against customer	Management Declaration
(19.12.2007), Art 47, (1) the less than 80 cm and it had and turnstiles cannot be (2) The evacuation exit 50 persons in the place. In accordance with The Taken for the sum and the system does a system does a system does the railing system does than 4 floor the Buildings of the railing system does.	Regulation on Protection of the net width of the evacuation eight cannot be less than 2 e accepted as evacuation doors should be opened or They should not be locked a doors should not infiltrate a serving less than 4 floors arors.  In doors opening safe place at the company of the place of	ation exit door cannot be 00 cm. The revolving doors exit doors.  utside if there are more than and should be opened the smoke and fire resistant and at least 90 minutes if it an 80 cm and more than 120 the ground level and if uation exit stairs, evacuation ed outward without using 10 N force  Health and Safety Measures 013), Appendix I Art 10 – ç	
Recommended correct	ive action: The height of the	e emergency exit door	

Observation: NONE	
Description of observation: NONE	Objective evidence observed: N/A
Local law or ETI requirement: NONE	observed. N/A
Recommended corrective action: NONE	

Good Examples observed: NONE	
Description of Good Example (GE): NONE	Objective Evidence Observed: N/A

#### 3Cacx / todii Reference, 2017 IRZ/ V (4002010/ 1

#### 4: Child Labour Shall Not Be Used

(Click here to return to NC-table)
(Click here to return to Key Information)

#### ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: There was no child/juvenile worker on site. Youngest worker was 21 years old.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: There was no child/juvenile worker on site. Youngest worker was 21 years old.

Any other comments: None

A: Legal age of employment:	Completed 15
B: Age of youngest worker found:	21 years old.
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	0%
E: Are workers under 18 subject to hazardous work assignments?  (Go to clause 3 – Health and Safety)	☐ Yes ☑ No If yes, please give details



Non-compliance: NONE

1. Description of non-compliance: NONE

NC against ETI

NC against Local Law

NC against customer

NC against customer

NONE

Recommended corrective action: NONE

### 5: Living Wages are Paid

(Click here to return to NC-table) (Click here to return to Key information)

#### ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Wages are paid on time 10<sup>th</sup> of each month via bank.

All employees are given a detailed pay slip.

All employees were covered with social security.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Confirmed with employee, management interviews and document review (i.e. payment records, social insurance fund, annual leave records, pay slips etc.) in accordance with SMETA Best Practice Guidance and Local Law.

Objective evidence		
observed: N/A		
Observation: NONE		
Objective evidence observed: N/A		

Local law or ETI requirement: NONE  Comments: NONE	
Good Examples observed: 2	
Description of Good Example (GE):  1-Transportation is provided in free of charge to employees.  2-Meal is provided in free of charge to employees.	Objective Evidence Observed: Worker interviews, management declaration, document review

**Summary Information** 

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 hours/week for adult workers. 40 hours/week and 8 hours/day for the workers between 15 – 18 years old. 7 hours and 30 minutes/day for pregnant workers 7 hours and 30 minutes/day for night shift	45 hours / week	Yes (N/A) No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 270 hours per year	220 hours / year	Yes (N/A)
C: wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 2.558,40 TL (Gross) 1,829,02 TL (Net) Since January 2019	2.558,40 TL (Gross)	Yes (N/A) No

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Wages analysis:  (Click here to return to Key Information)			
A: Were accurate records shown at the first request?	⊠ Yes □ No		
If <b>No</b> , why not?	N/A		
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 employees' payment records were reviewed for the last 12 months as per SMETA Guidance.		
C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	☐ Yes ☑ No	If <b>Yes</b> , please give details:	
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A	If <b>No</b> , please give details:	
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☑ Meet ☑ Above	Lowest actual wages found: Note: 2558,40 TL (Gross)	
F: Please indicate the breakdown of workforce per earnings:		% of workforce earning under min wage50% of workforce earning min wage50% of workforce earning above min wage	
F: Bonus scheme found: Please specify details:	Bonus Scheme found: Note: No bonus scheme was applied		

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H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance, tax, unemployment benefit		
I: Have these deductions been made? Please list all deductions that have/have not been made.	Yes Zo	Please list all deductions that <b>have</b> been made.	<ol> <li>Social insurance</li> <li>Tax</li> <li>Unemployment benefit</li> <li>Please describe:</li> </ol>
		Please list all deductions that have not been made.	N/A  Please describe: – All legally required deduction were made on wage.
J: Were appropriate records available to verify hours of work and wages?	∑ Yes ☐ No		
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☐ Poor record keeping ☐ Isolated incident ☐ Repeated occurrence:		
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No Details: It was verified with interviews that all worked times were reflected on the provided records.		
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No Please specify amount/time: N/A		
If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other – please give details:		
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No Details: Minimum wages are updated at the beginning of each year by the Ministry of Labour and Social Security. There is no basic need wage implementation in the company to be updated or reviewed.		

O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	Yes No Details: It was confirmed with worker interviews and document review.
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other If other, please explain:

### 6: Working Hours are not Excessive

(Click here to return to NC-table) (Click here to return to Key Information)

#### ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Regular weekly working hours was arranged as follows:

From 08:00 to 18:30 (including 20'x2 tea breaks and 50 minutes lunch break) x 5 days= 45 hours/week

Time recording system: Digital fingerprint activated computer database system

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: 10 employees' time records were reviewed for the last 12 months as per SMETA Guidance.

Any other comments: NONE		
Non-compliance: NONE		
Description of non-compliance: NONE      NC against ETI      NC against Local Law      NC against customer	Objective evidence observed: N/A	
code: Local law and/or ETI requirement: NONE		
Recommended corrective action: NONE		
Observation: NONE		
Observation: NONE		
Description of observation: NONE	Objective evidence	
Local law or ETI requirement: NONE	observed: N/A	
Comments: NONE		
Good Examples observed: NONE		
Description of Good Example (GE): NONE	Objective Evidence Observed: N/A	



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Working hours' analysis  Please include time e.g. hour/week/month  (Go back to Key information)					
Systems & Processes	Systems & Processes				
A. What timekeeping systems are used: time card etc.	Describe: Digital fingerprint activated computer database system				
B: Is sample size same as in wages section?	∑ Yes     ☐ No     If no, please give details				
C: Are standard/contracted working hours defined in <b>all</b> contracts/employme nt agreements?			hours		
D: Are there any other types of contracts/employme nt agreements used?	☐ Yes ☑ No	If YES, please complete as appropriate:			
		0 hrs	Part time	Variable hrs	Other
		If "Other", F	Please define:		
		N/A			
E. Do any standard/contracted working hours defined in contracts/employme nt agreements exceed 48 hours per week?	☐ Yes ☑ No	If yes, please detail hours, %, types of workers affected and frequency Please give details: -			
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-	Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain:		Is this allowed Yes No	d by local law	Ś
period?	Maximum number of days w	orked withou	ut a day off (in	sample):	
	6 days				

Standard/Contracted Hours worked			
G: Were standard working hours over 48 hours per week	☐ Yes ☑ No	If yes, % of workers & frequency:	
found?		N/A	
H: Any local waivers/local law or permissions which allow averaging/annualise d hours for this site?	∑ Yes □ No	If YES, please give details Regulation based on working hours which cannot be split to weekdays (Official gazette date; 06.04.2004 / 25425; Art 5; At any business practice which are involved in this regulation, weekly working hours in a working period can be defined more or less than 45 hours/week. However, average of weekly working hour cannot exceed 45 hours in any case.	
Overtime Hours work	ed		
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours:	25 hours/month in January 2019 20 hours/month in December 2018 23 hours/month in October 2018	
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No		
K: Approximate percentage of total workers on highest overtime hours:	50%		
L: Is overtime voluntary?	∑ Yes     ☐ No     ☐ Conflicting Information	Please detail evidence e.g. Wording of contract/employment agreement/handbook/worker interviews/refusal arrangements: It was confirmed with worker interviews	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	Please give details of normal day overtime premium as a % of standard wages: 150% of hourly wage for each working practice duration over 45 hours/week.	
N: Is overtime paid at a premium?	⊠ Yes □ No	If yes, please describe % of workers & frequency: 150% of hourly wage for each working practice duration over 45 hours/week.	

O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations?	□ No □ Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) □ Collective Bargaining agreements □ Other
Please complete the boxes where relevant.	Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other
	N/A
P: If more than 60 total hours per week and this is legally allowed, are there other considerations?	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)
Please complete the boxes where relevant.	Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:
	N/A
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ☑ No If yes, please give details:
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	∑ Yes □ No

#### 7: No Discrimination is Practiced

(Click here to return to NC-table)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: There was no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Confirmed with employee, management interviews and document review in accordance with SMETA Best Practice Guidance and Local Law.

Any other comments: None

A: Gender breakdown of Management + Supervisors (Include as one combined group)	Male:38 % Female_62 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	#: There were 16 female staff who were charged in technical and key roles.
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation access to training promotion termination or retirement

Professional Development		
A: What type of training and development are available for workers?	Please give details: All workers were given occupational health and safety and quality trainings periodically.	

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B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	⊠ Yes □ No	
	If no, please give details: N/A	
ı	Non–compliance: NONE	
1. Description of non–compliance: NONE		Objective evidence
NC against ETI NC against Local Law NC against customer code:		observed: N/A
Local law and/or ETI requirement: NONE		
Recommended corrective action: NONE		
	Observation: NONE	
Description of observation: NONE		Objective evidence
Local law or ETI requirement: NONE		observed: N/A
Comments: NONE		
Good	d Examples observed: NONE	
Description of Good Example (GE): NONE		Objective Evidence Observed: N/A

# 8: Regular Employment Is Provided

(Click here to return to NC-table) (Click here to return to Key Information)

#### ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, subcontracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

# Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: All workers have their well-prepared personal files and signed labour contracts.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Document review (personnel files and labour contracts) and worker declarations.

Any other comments: None

	Non compliance 1		
	Non-compliance: 1		
<u>-</u>	mpliance: According to the total number of ny didn't have enough handicapped worker.( There ped worker.)	Objective evidence observed: Document Review and	
⊠ NC against ETI code:	NC against Local Law □ NC against customer	Management Declaration	
Local law and/or ETI requestions;	uirement: Disabled and ex-convict worker working		

Article 30 – (Update: 15.05.2008 – 5763/2 number) Company owners, who have more than fifty or more workers in their private company should hire three percent disabled worker or in public corporations four percent disabled worker and two percent ex-convict worker or workers whose situation is suitable; as per 21.06.1927 date and 1111 number Military Law or 16.06.1927 date and 1076 number reserve officer Military Law and this worker has to had an injury regarding 12.04.1991 date and 3713 number Counter terrorism Law article 21 during his military job; should hired in a suitable work as their special situation. The company branches which are in the same city will be calculated the total number of its workers.

ETI 8.2

Recommended corrective action: It is recommended that sufficient handicapped worker should be employed.

Observation: NONE		
Description of observation: NONE	Objective evidence observed: N/A	
Local law or ETI requirement: NONE		
Comments: NONE		

Good Examples observed: NONE		
Description of Good Example (GE): NONE	Objective Evidence Observed: N/A	

# **Responsible Recruitment**

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul> <li>☐ Terms &amp; Conditions presented</li> <li>☐ Understood by workers</li> <li>☐ Same as actual conditions</li> <li>If any are unchecked, please describe finding and specific category(ies) of workers affected:</li> </ul>
B: Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No If Yes Please describe details and specific category(ies) of workers affected

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C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – please give details	
D: If any checked, give details:	A	
Migrant Workers:  The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity		
A: Type of work undertaken by migrant workers:	There was no migrant worker in the company	
B: Migrant worker recruitment	Total number of (in country recruitment agencies) used: - Total number of (outside of local country) recruitment agencies used: -	
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?		Yes (N/A) No Please describe finding: (N/A)
D: Are any migrant workers in skilled, technical, or management roles  Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	Yes (N/A) No If Yes number and exc	ample of roles: N/A



**NON-EMPLOYEE WORKERS** 

Recruitment Fees:		
A: Are there any fees?	Yes	
A. Are more any reesy	No No	
B: If yes, check all that	Rec	ruitment / hiring fees
apply:		ice fees
		lication costs
		ommendation fees
		rement fees
		ninistrative, overhead or processing fees
		tests
		ifications
		dical screenings
		ports/ID's
		k / resident permits
		certificates
		ce clearance fees
		transportation and lodging costs after employment offer
		transport costs between work place and home
		relocation costs after commencement of employment
		hire training / orientation fees
		dical exam fees
		osit bonds or other deposits
	·	other non-monetary assets
	·	er – please give details
C: If any checked, give	N/A	ci picase give acialis
details:	19/7	
dordiis.		
		A manage Manage (if amplicable)
(workers sourced from a l	local agent	<b>Agency Workers (if applicable)</b> who are not directly paid by the site, but paid by the agency, Usually the
		and the wages of the individual workers are paid by the agency.)
agencies are paid	a by the site	T
A: Number of agencies us	ed	
(average):	0 0	Names if available:
(average).		Traines if available.
5 W	,	
B: Were agency workers' of	-	∐ Yes
pay / hours included within	n the	□No
scope of this audit?		
C ) 11		
C: Were sufficient docume		
agency workers available	tor	□No
review?		
	. ,	
D: Is there a legal contract		∐ Yes
agreement with all agenc	ies?	□No
		Please give details:
5 D II II II		
E: Does the site have a sys		
checking labour standard	s of	□No
agencies?		

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If yes, please give details.	Please give details:
	Contractors: erally individuals who supply several workers to a site. Usually the contractors e workers are paid by the contractor. Common terms include, gang bosses, labor provider,
A: Any contractors on site?	Yes No If yes, how many contractors are present, please give details:
B: If <b>Yes</b> , how many workers supplied by contractors?	
C: Do all contractor workers understand their terms of employment?	Yes No Please describe finding:
D: If <b>Yes</b> , please give evidence for contractor workers being paid per la	w:

# 8A: Sub-Contracting and Homeworking

(Click here to return to NC-table) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** Printing and embroidery processes were outsourced.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):



If any processes are sub–contracted – please populate below boxes Process Subcontracted PRINTING PROCESS EMBROIDERY PROCESS ARTSAN TEKSTIL TRANSFER EBRU TEKSTIL NAKIS SAN.VE Name of factory KAGITLARI SAN.VE DIS TIC.LTD.STI TIC.LTD.STI

Address	VEYSEL CAD.	MAHALLESI ASIK JKCEKMECE /	MAHMUTBEY MAH.20 NO:8 BAGCILAR/ IST		
Details: NONE					
		Non–compliance	: NONE		
1. Description of non–com	pliance: NONE			Objective evide	ence
☐ NC against ETI/Addition	nal Elements	☐ NC again	st Local Law	Observed. N/A	
☐ NC against customer c	ode:				
Local law and/or ETI /Addi	itional Element	s requirement: No	ONE		
Recommended corrective	action: NONE				
		Observatio	n:	T	
Description of observation: NONE		Objective evide	ence		
Local law or ETI/Additional elements requirement: NONE		Observed. 14,71			
Comments: NONE					
	Goo	d Examples obse	rved: NONE		
Description of Good Example (GE): NONE		Objective Evide Observed: N/A	nce		
	Summary	of sub-contraction			
A: Has the auditor made a calculation to compare co	apacity $\square$ N	10	itor made calculation	and it match with	1

identify possible unrecorded work | management statements or undeclared sub-contracting

B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No If <b>Yes</b> , summarise details: All subcontractors were informed to relevant clients.			
C: Number of sub- contractors/agents used:	2	2		
D: Is there a site policy on sub- contracting?	Yes No If <b>Yes</b> , summarise details: Subcontracting policy was documented			
E: What checks are in place to ensure no child labour is being used and work is safe?	ID card copies were cl	ID card copies were checked during internal audits performed.		
•		** !!!	-1-	
Sui	mmary of homeworking  Not Applicable p		ole	
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No If <b>Yes</b> , summarise details:			
B: Number of homeworkers	Male:	Female:		Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents ☐ If through agents, number of agents:		agents, number of	
D: Is there a site policy on homeworking?	☐ Yes ☐ No			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?				
F: What processes are carried out by homeworkers?				
G: Do any contracts exist for homeworkers?	Yes No			
	Please give details:			
H: Are full records of homeworkers available at the site?	Yes No			

# 9: No Harsh or Inhumane Treatment is Allowed

(Click here to return to NC-table)

# ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	Yes No Please describe: The hotline number of the Ministry of Labour and Social Security (Hotline: 170) is posted at notice boards for workers to raise any issue to official authorities.
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	Workers stated that they were aware of this channel during the interviews.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Open door policy, compliant boxes, freely elected worker representatives
D: Which of the following groups is there a grievance mechanism in place for?	<ul><li>✓ Workers</li><li>☐ Communities</li><li>☐ Suppliers</li><li>☐ Other</li></ul>
	Please give Details: Open door policy, compliant boxes, freely elected worker representatives
E: Are there any open disputes?	☐ Yes ☐ No
	If yes, please give details: N/A
F: Does the site encourage its business partners (e.g., suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. help lines or whistle blowing mechanism)	
G: Is there a published and transparent disciplinary procedure?	<ul><li> ☐ Yes</li><li>☐ No</li><li>If No Please give details : N/A</li></ul>
H: If yes, are workers aware of these the disciplinary procedure?	☐ Yes ☐ No If no, please give details

I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	☐ Yes ☐ No If yes, please give details

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** There was no evidence of physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation which confirmed by worker interviews. Confidential grievance mechanism was in place.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: No finding noted regarding this section. Confirmed with employee interviews and grievance records.

Any other comments: None

Non–compliance: NONE			
1. Description of non–compliance: NONE	Objective evidence		
<ul><li>□ NC against ETI</li><li>□ NC against Local Law</li><li>□ NC against customer code:</li></ul>	observed: N/A		
Local law and/or ETI requirement: NONE			
Recommended corrective action: NONE			
-			

Observation: NONE		
Description of observation: NONE	Objective evidence observed: N/A	
Local law or ETI requirement: NONE	observed. N/A	
Comments: NONE		

Good Examples observed: NONE		
	Objective Evidence Observed: N/A	

Observed: N/A

# 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** No migrant/agency employee in the facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Confirmed with interviews and document review in accordance with SMETA Best Practice Guidance and Local Law.

Any other comments: None

Non–compliance: NONE		
1. Description of non–compliance: NONE	Objective evidence	
<ul><li>□ NC against ETI/Additional Elements</li><li>□ NC against Local Law</li><li>□ NC against customer code:</li></ul>	observed: N/A	
Local law and/or ETI /Additional Elements requirement: NONE		
Recommended corrective action: NONE		
Observation: NONE		
Description of observation: NONE	Objective evidence	
Local law or ETI/Additional Elements requirement: NONE	observed: N/A	
Comments: NONE		
Good examples observed: NONE		
Description of Good Example (GE): NONE	Objective Evidence	

#### 10. Other issue areas 10B2: Environment 2–Pillar

(Click here to return to NC-table)

To be completed for a 2-Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### **Current systems:**

Environmental impact assessment exception decision letter was reviewed. (Document number and date: 42756616 and 17/03/2017)

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: No finding noted. Confirmed with document review (Waste control documents, procedures, policies and logs.) and site tour.

Any other comments: NONE

Non-compliance: NONE			
1. Description of non–compliance: NONE	Objective evidence		
☐ NC against ETI/Additional Elements ☐ NC against Local Law	observed: N/A		
Local law and/or ETI/Additional Elements requirement: NONE			
Recommended corrective action: NONE			
Observation: NONE			
=	Objective evidence		
Local law or ETI/additional elements requirement: NONE			
Comments: NONE			
Good examples observed: NONE			

Report reference: RBS19-208 Date: 21/02/2019 Audit company: SGS TURKEY Sedexglobal.com Description of Good Example (GE): NONE

Objective Evidence
Observed: N/A

# Other Findings Outside the Scope of the Code

NONE

# **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

NONE

# **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

**NOTE:** The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

**Instruction to Audit Company:** fill in the relevant clauses from the Customer Supplier Code - where applicable.

# **ETI Code / Additional Elements**

# Customer's Supplier Code equivalent

# 0.A. Universal Rights covering UNGP

# 0.A. Universal Rights covering UNGP

Date: 21/02/2019

### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

Audit company: SGS TURKEY

Report reference: RBS19-208



0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.  0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.	
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation
<ul> <li>0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.</li> <li>0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.</li> <li>0.3 Suppliers are expected to communicate this Code to all employees.</li> <li>0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.</li> </ul>	
ETI 1. Forced Labour	ETI 1. Forced Labour
1.1 There is no forced, bonded or involuntary prison labour.  1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.	
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.  2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.  2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.  2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.	
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic



3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.  3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.  3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.  3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.  3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.	
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
<ul> <li>4.1 There shall be no new recruitment of child labour.</li> <li>4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.</li> <li>4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.</li> <li>4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.</li> </ul>	
ETI 5. Living wages are paid	ETI 5. Living wages are paid
5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid. 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed	



permission of the worker concerned. All disciplinary measures should be recorded.	
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.	
6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.	
6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.	
6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.	
<ul> <li>6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where <u>all</u> of the following are met: <ul> <li>this is allowed by national law;</li> <li>this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;</li> <li>appropriate safeguards are taken to protect the workers' health and safety; and</li> <li>The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.</li> </ul> </li> </ul>	
6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.	
ETI 7. No discrimination is practised	ETI 7. No discrimination is practised
7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender,	



marital status, sexual orientation, union membership or political affiliation.	
ETI 8. Regular employment is provided	ETI 8. Regular employment is provided
8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice. 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.	
Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements. 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process. 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.	
8A: Sub–Contracting and Homeworking	8A: Sub–Contracting and Homeworking
8A.1 There should be no sub–contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.	
ETI 9. No harsh or inhumane treatment is allowed	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.	

Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers	
10. Other Issue areas: 10A: Entitlement to Work and Immigration	
Additional Elements 10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.	
10. Other issue areas 10B2: Environment 2—Pillar	
10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.  10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.	



# **Photo Form**



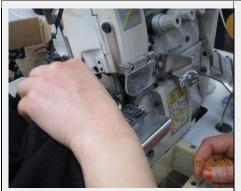




Outside view of the company

Cutting section

Sewing section







Fabric warehouse



Ironing section

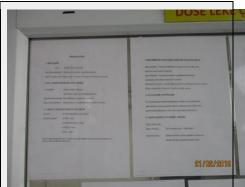


Packing section



Date: 21/02/2019

Stain removal room



ETI Base Code posted on the wall









Electric control panel with rubber mat

First aid kit

Emergency exit door







Fire extinguisher

Fire alarm button

Potable water







Evacuation plan

NC: It was noted that the height of 1 of 2 emergency exit doors at lunch was under 200 cm.

Date: 21/02/2019

NC: There was no automatic extinguishing systems for hood in the kitchen.

Audit company: SGS TURKEY

Report reference: RBS19-208

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Changing room

Lavatory

Date: 21/02/2019





For more information visit: <a href="Sedexglobal.com">Sedexglobal.com</a>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

# Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw\_3d\_3d

# Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

# **Click here for Auditors:**

https://www.surveymonkey.co.uk/r/BRTVCKP

Date: 21/02/2019

Audit company: SGS TURKEY Report reference: RBS19-208